

## Casual CCTV and Control Room Operator Manchester Central Convention Complex

Manchester Central is an award-winning venue in the heart of one of Europe's most vibrant cities; our vaulted arches and station clock have made our venue an iconic city feature for more than 140 years.

Our experienced team of professionals lead the industry with unrivalled service standards to help our clients create engaging, memorable experiences at events of all shapes and sizes.

### Your Role

**Casual Contract, £13.50 per hour working both days (07:00-19:00) and nights (19:00-07:00) shifts / discounted car parking.**

Reporting directly to the Control Room Manager, this role is working on a casual basis.

We recognise that skills, experience, and potential come in many forms, and we encourage you to apply if you see a strong alignment between your abilities and this opportunity even if you don't check every box. We are committed to building a diverse and inclusive team and value different perspectives and backgrounds.

Your duties and responsibilities will include but are not limited to:

- Monitoring CCTV, access control, life safety and radio systems to ensure venue safety and security.
- Detecting, assessing and escalating suspicious activity, threats or breaches.
- Acting as the communication hub during incidents and emergencies, liaising with venue teams and emergency services.
- Supporting the implementation of emergency procedures, including evacuation and lockdown.
- Monitoring building systems such as fire alarms, lifts, HVAC and utilities, coordinating with facilities and maintenance teams.
- Carry out regular and irregular external and internal foot patrols of the venue and venue footprint.
- Support front of house operations during none event days, with customer service and search and screening of all visitors.

The ideal candidate will have:

- Experience operating CCTV, access control and alarm systems.
- Strong situational awareness with the ability to balance security and facilities priorities.
- Awareness of health and safety and licensing compliance in public venues.
- The ability to remain calm and make sound decisions under pressure.

You must:

- Have experience in a large public venue (Convention Centre, stadium, arena, airport, transport hub).
- Demonstrate professionalism, integrity and attention to detail in all tasks.
- Be flexible to work a range of shifts, including nights, weekends and public holidays.

## Apply

To apply for this exciting opportunity, please send a CV to:

Ref: CCTV and Control Room Operator

FAO: HR Team

Email: [careers@manchestercentral.co.uk](mailto:careers@manchestercentral.co.uk)

Manchester Central is an equal opportunities employer. All applicants who meet the essential criteria and identify as having a disability in their covering letter will be guaranteed an interview.